

# VOICES

## THE RIGHT ANSWER WINS

Through December 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win a first aid kit.

**Q:** What is one electrical safety tip to follow this holiday season?

Choose from one of two ways to enter: log on to [rockymountainpower.net/rightanswer](http://rockymountainpower.net/rightanswer) or mail to:

Rocky Mountain Power  
Right Answer  
PO Box 25308  
Salt Lake City, UT 84125

Winners will be notified by mail.  
Limit one entry per household.

## THE LATEST WORD

### Connected to communities

Through Rocky Mountain Power Foundation grants and employee volunteer efforts, we support the growth and vitality of local communities. In Utah, recent foundation grant recipients include:

- Habitat for Humanity
- Loveland Living Planet Aquarium
- Mountainlands Community Housing
- Nature Conservancy
- Youth Garden Project
- Youth Sports Alliance

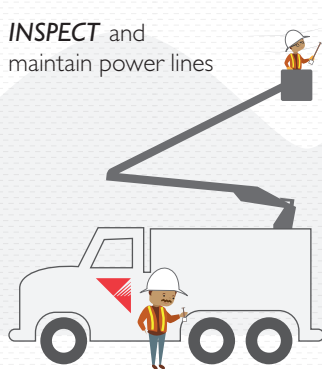
Along with providing grants to local organizations, the foundation matches employee contributions and volunteer hours with matching dollars going to eligible nonprofits, local United Way chapters and energy assistance programs.

Learn more at [rockymountainpower.net/foundation](http://rockymountainpower.net/foundation).

## PREPARE FOR WINTER STORMS

**WEATHER CHANGES QUICKLY.** Strong winds, heavy rain and snow can wreak havoc with power lines and interrupt electric service. We prepare for storm season to cut down on problems before they start.

**INSPECT** and maintain power lines



**PRUNE** trees to ensure clearance around power lines



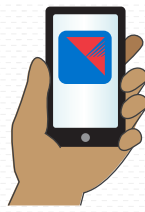
**PREPARE** trucks, snowcats, tools & restoration supplies

**USE** advanced technology for faster outage response

## YOU CAN BE PREPARED



**STOCK YOUR EMERGENCY KIT** with ready-to-eat foods, a battery-operated radio, flashlight/lantern, extra batteries, water and blankets.



**DOWNLOAD OUR FREE MOBILE APP** on the App Store® or Google Play™. Use it to report power outages and get restoration updates.



**BUILD YOUR SOCIAL NETWORK** to stay informed during a larger emergency and communicate with friends and family.

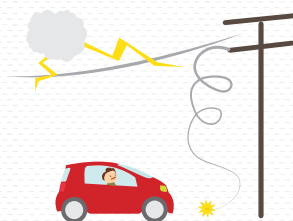
## WHAT TO DO IN AN OUTAGE



**CHECK THE BREAKERS** and reset them – if power doesn't come back on then call us.



**CALL US TOLL FREE** at 1-877-508-5088 or report your outage on our mobile app.



**FOR YOUR SAFETY** stay away from downed power lines. Call 911 and then us.

In an outage, our crews work around the clock to quickly and safely restore power to all customers.

## STAY CONNECTED

@RMP\_Utah

[facebook.com/rockymountainpower](https://www.facebook.com/rockymountainpower)

[rockymountainpower.net/outage](http://rockymountainpower.net/outage)



## Get 4 LEDs for less than \$5

Tell us a little about your home and we'll customize a kit to help you save energy and money.

For \$4.99, you'll get four LED bulbs to save on lighting costs. LEDs use 75 percent less energy than traditional bulbs and last up to 25 years.

If you have electric water heating, you'll also get high-performance showerheads and faucet aerators. Using products like these can reduce yearly water usage by up to 700 gallons for the average family.

The average household can save \$50 or more each year by installing products like these.

Order your kit today at [wattsmart.com/ut-kit](http://wattsmart.com/ut-kit). You'll need your account number to order.

*One kit per residential account. Please allow 8-10 weeks for delivery.*

## SAFETY MATTERS

### Wrap up the year safely

From all of us at Rocky Mountain Power, have a happy and safe holiday season.

Please keep these safety tips in mind:

- When installing outdoor lights, keep ladders at least 10 feet away from overhead power lines.
- Turn off light displays before leaving home or going to bed.
- Inspect and make sure decorative lights have no frayed wires, cracked sockets or connections that may cause a fire or electrical injury.
- Do not overload electrical outlets with holiday lights.

For other tips, visit [rockymountainpower.net/safety](http://rockymountainpower.net/safety).

Customer service: 1-888-221-7070  
Español: 1-888-225-2611

To report an outage:  
1-877-508-5088

Web: [rockymountainpower.net](http://rockymountainpower.net)

Twitter: @RMP\_Utah

Facebook.com/rockymountainpower

Download our mobile app

## Your help warms homes and hearts

Many of us enjoy a warm, well-lit home in winter. Utah families facing financial difficulties can't always count on that comfort. But you can help.

When you make a tax-deductible contribution to Lend A Hand, you help this nonprofit program provide qualifying Utah households with seniors, veterans, people with disabilities and families with children under the age of two assistance to pay their electric bills. The program is administered by The Salvation Army. To donate, please include a check made out to Utah Lend A Hand in the donation envelope provided with your bill this month.

Or, consider donating a fixed dollar amount each month through your bill. To enroll, call us toll free at 1-888-221-7070.

Whichever you choose, Rocky Mountain Power matches \$2 for every \$1 you donate.

If you need financial assistance, see if you qualify by calling The Salvation Army at 801-969-0526 or toll free at 1-855-969-0526.



## Be wattsmart for winter



It may be cold outside, so stay cozy and keep costs down with these tips:

**Heating** – Get your furnace in shape with a tune-up and clean or replace the filters regularly. A well-maintained system is more energy efficient.

**Air sealing** – Use a damp hand to detect air movement around doors, windows and where utilities enter your home. If you feel a breeze, seal air leaks with caulk or weatherstripping.

**Water heating** – Set your water heater to 120°F (check manufacturer's instructions for how-to). Wash clothes in cold water – you'll save on water heating costs and help your clothes last longer.

Learn about cash incentives for home energy upgrades at [wattsmart.com](http://wattsmart.com).

## Honk if you love electric vehicles

More electric vehicles could be quietly whizzing down our roads because of efforts underway by Rocky Mountain Power.

With community partners, we've applied for a \$4 million federal grant to place electric vehicle chargers along 1,500 miles of highway in our service area. The grant would also provide incentives to convert business cars to electric vehicles, and fund other electric transportation.

The U.S. Department of Energy is scheduled to announce grant recipients in January.

In addition, we recently submitted a plan to Utah regulators that will create incentives for EV charging infrastructure in the state.



"We're committed to being part of the solution to improve air quality in the states we serve," said Cindy Crane, Rocky Mountain Power president and CEO. "Right now motor vehicles are creating the most emissions in urban areas. Electric vehicles could help reduce vehicle pollution."

If you are considering an electric vehicle, we have resources to help at [rockymountainpower.net/ev](http://rockymountainpower.net/ev).

### Powering Utah's tomorrow

We are working to deliver a sustainable energy future that adds to our existing network of wind, solar and other renewable resources – and provides you with choices to meet your energy needs.

More than 1,500 Utahns have already enrolled in our Subscriber Solar program to use Utah-generated solar energy. This program is offered on a first-come, first-served basis. Learn more at [rockymountainpower.net/choices](http://rockymountainpower.net/choices).